## **SARA-R4 USB Driver Installation**

Ensure you have the correct USB drivers installed. The currently installed drivers may be identified from **Control Panel > Programs and Features** as follows (versions shown may vary):

Cualcomm USB Drivers For Windows QUALCOMM Incorporated 5/10/2017 99.3 MB 1.0	d Qualcomm USB Drivers For Windows	QUALCOMM Incorporated	5/10/2017	99.3 MB	1.00.44
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If you do not have the right drivers installed, disconnect all SARA -R4 modules and select or right click on each driver in turn in the lists above and click the **Uninstall/Change**.



## Click Yes.

Install USB drivers - run installer:

## SARA-R4xxM\_USB\_Driver\_QUD.WIN.N.N\_Installer-NNNNN.N\Setup.exe

Click OK

Qualcomm USB Drivers For Windows - InstallShield	d Wizard		×
Setup Type Select the setup type that best suits your needs.			
Plese choose between WWAN(NDIS6.20) and ETHERNET(NDIS 5.1) Drivers.			
◯ WWAN-DHCP is not used to get IPAddress			
ETHERNET-DHCP is used to get IPAddress			
InstallShield			
	< <u>B</u> ack	<u>N</u> ext >	Cancel

## Select ETHERNET-DHCP is used to get IPAddress and click Next >





🕼 Qualcomm USB Drivers For Windows - InstallShield Wizard	×
License Agreement	
Please read the following license agreement carefully.	
QUALCOMM Incorporated Software License	^
IMPORTANT: PLEASE READ CAREFULLY	
The QUALCOMM Incorporated software product, which you are about to install including any online or electronic documentation (collectively, the	
"Software"), is subject to the terms and conditions of the existing License	~
I accept the terms in the license agreement     Print	
○ I <u>d</u> o not accept the terms in the license agreement	
InstallShield	
< <u>B</u> ack <u>N</u> ext > Cancel	

Click I accept the terms in the license agreement and click Next >

Qualcomm USB Drivers For Windows - InstallShield Wizard	×
Ready to Install the Program	
The wizard is ready to begin installation.	
Click Install to begin the installation.	
If you want to review or change any of your installation settings, click Back. Click Cancel to exit the wizard.	
InstallShield	
< <u>B</u> ack <u>I</u> nstall Cancel	

Click Install.

🛃 Qualcom	m USB Drivers For Window	s - InstallShield Wiz	ard	_		$\times$	
Installing (	Qualcomm USB Drivers For W	lindows					
The prog	ram features you selected are b	peing installed.					
1 <del>1</del> 1	Please wait while the InstallSI Windows. This may take seve	hield Wizard installs Qu eral minutes.	ualcomm U	SB Drivers	s For		
	Status:						
	Copying new files						
InstallShield –							
		< Dock	Next >	<b></b>	Canad		
		< <u>D</u> dCk	Next >		Cance		
💷 Window	s Security						×
			-				
Would y	ou like to install this	device software	e?				
	Name: Qualcomm Incorpor	ated Universal Seria	al B				
	Publisher: QUALCOMM Inco	orporated					
Alway	s trust software from "QUAI	COMM		<u>I</u> nstall	D	o <u>n</u> 't Insta	all
Incorp	orated".						
1 You sh	ould only install driver softw	ware from publisher	s vou trus	t. How o	an I deci	de which	
device	software is safe to install?		- you and				

Click Install.

🕼 Qualcomm USB Drivers For V	√indows - InstallShield Wizard ×	
	InstallShield Wizard Completed The InstallShield Wizard has successfully installed Qualcomm USB Drivers For Windows. Click Finish to exit the wizard.	
	< <u>B</u> ack <u>Finish</u> Cancel	

Click Finish.

The following drivers will be listed in Programs and Features (versions shown may vary):

Pualcomm USB Drivers For Windows QUALCOMM Incorporated 3/8/2017 49.5 MB 1.00.40

A reboot of Windows is recommended at this point to ensure the driver installation is completed.

Connect and turn on SARA-R4 module and assert PWR\_ON – the drivers should be loaded.

Device Manager will show the devices created (COM ports may vary)



V 📲 Modems	
📲 Qualcomm HS-USB Modem	90B2
> 🛄 Monitors	Update Driver Software
> 🖵 Network adapters	Disable
V Ports (COM & LPT)	Uninstall
Intel(R) Active Management Qualcomm HS-USB MDM Dia	Tech agno Scan for hardware changes
> 📇 Print queues	Properties
> 🚍 Printers	rioperues

To find the COM port for the modem, right click on the modem device and select **Properties**.

Qualcomm HS	S-USB Moden	n 90B2 Properties	;	×
Details General	Modem	Events Diagnostics	Power Manag Advanced	gement Driver
Port: COM	65 olume	High		
Maximum	Port Speed			
- Dial Contro	<b>bl</b> Wait for dial t	one before dialing		
		[	ОК	Cancel

Click the **Modem** tab to view the COM port, then click **OK**.