

MultiConnect® rCell 100 Series Router LTE Cat 4

MTR-LEU7-HZ Hardware Guide



MultiConnect rCell 100 Series Router Hardware Guide

Model: MTR-LEU7-B07-HZ, MTR-LEU7-B10-HZ

Part Number: S000753 Version 1.4

Copyright

This publication may not be reproduced, in whole or in part, without the specific and express prior written permission signed by an executive officer of Multi-Tech Systems, Inc. All rights reserved. **Copyright © 2020 by Multi-Tech Systems, Inc.**

Multi-Tech Systems, Inc. makes no representations or warranties, whether express, implied or by estoppels, with respect to the content, information, material and recommendations herein and specifically disclaims any implied warranties of merchantability, fitness for any particular purpose and non-infringement.

Multi-Tech Systems, Inc. reserves the right to revise this publication and to make changes from time to time in the content hereof without obligation of Multi-Tech Systems, Inc. to notify any person or organization of such revisions or changes.

Legal Notices

The MultiTech products are not designed, manufactured or intended for use, and should not be used, or sold or re-sold for use, in connection with applications requiring fail-safe performance or in applications where the failure of the products would reasonably be expected to result in personal injury or death, significant property damage, or serious physical or environmental damage. Examples of such use include life support machines or other life preserving medical devices or systems, air traffic control or aircraft navigation or communications systems, control equipment for nuclear facilities, or missile, nuclear, biological or chemical weapons or other military applications (“Restricted Applications”). Use of the products in such Restricted Applications is at the user’s sole risk and liability.

MULTITECH DOES NOT WARRANT THAT THE TRANSMISSION OF DATA BY A PRODUCT OVER A CELLULAR COMMUNICATIONS NETWORK WILL BE UNINTERRUPTED, TIMELY, SECURE OR ERROR FREE, NOR DOES MULTITECH WARRANT ANY CONNECTION OR ACCESSIBILITY TO ANY CELLULAR COMMUNICATIONS NETWORK. MULTITECH WILL HAVE NO LIABILITY FOR ANY LOSSES, DAMAGES, OBLIGATIONS, PENALTIES, DEFICIENCIES, LIABILITIES, COSTS OR EXPENSES (INCLUDING WITHOUT LIMITATION REASONABLE ATTORNEYS FEES) RELATED TO TEMPORARY INABILITY TO ACCESS A CELLULAR COMMUNICATIONS NETWORK USING THE PRODUCTS.

Trademarks and Registered Trademarks

MultiTech, the MultiTech logo, DeviceHQ, and MultiConnect and Conduit are registered trademarks and mPower is trademarks of Multi-Tech Systems, Inc. All other products and technologies are the trademarks or registered trademarks of their respective holders.

Contacting MultiTech

Knowledge Base

The Knowledge Base provides immediate access to support information and resolutions for all MultiTech products. Visit <http://www.multitech.com/kb.go>.

Support Portal

To create an account and submit a support case directly to our technical support team, visit: <https://support.multitech.com>.

Support

Business Hours: M-F, 8am to 5pm CT

Country	By Email	By Phone
Europe, Middle East, Africa:	support@multitech.co.uk	+(44) 118 959 7774
U.S., Canada, all others:	support@multitech.com	(800) 972-2439 or (763) 717-5863

Warranty

To read the warranty statement for your product, visit <https://www.multitech.com/legal/warranty>. For other warranty options, visit www.multitech.com/es.go.

World Headquarters

Multi-Tech Systems, Inc.
 2205 Woodale Drive, Mounds View, MN 55112
 Phone: (800) 328-9717 or (763) 785-3500
 Fax (763) 785-9874

Contents

Chapter 1 – Product Overview	5
About MultiConnect rCell 100 Series Router	5
Documentation	5
Dimensions	6
Descriptions of LEDs	7
Ethernet LED Descriptions	7
Side Panel Connectors	9
Product Build Options	10
MTR-LEU7 Specifications	10
Transmission Output Power	11
For Quectel EG95 (LEU7)	11
Power Draw	12
DC Threaded Power Jack	12
Housing Details	13
Jack Details	14
Chapter 2 – Safety Warnings	15
Lithium Battery	15
ITE Equipment Ordinary Locations (Europe)	15
ATEX (Europe only)	15
Hazardous Location Special Considerations	15
User Responsibility	15
Device Maintenance	16
Vehicle Safety	16
Radio Frequency (RF) Safety	16
Interference with Pacemakers and Other Medical Devices	17
Potential interference	17
Precautions for pacemaker wearers	17
Notice regarding Compliance with FCC, EU, and Industry Canada Requirements for RF Exposure	17
Chapter 3 – Antenna Information	19
Antenna	19
Antenna Specifications	19
Chapter 4 – Installing the Device	20
Installing the Device	20
Mounting the Device	20
Installing the SIM Card	21
Resetting the Device	22
Restoring User Defined Settings to the Device	22

Chapter 5 – Labels..... 24
Labels 24

Chapter 6 – Regulatory Information 25
EMC, Safety, and Radio Equipment Directive (RED) Compliance 25
Restriction of the Use of Hazardous Substances (RoHS) 26
REACH Statement 26
Registration of Substances..... 26
Waste Electrical and Electronic Equipment Statement 26
WEEE Directive 26
Instructions for Disposal of WEEE by Users in the European Union 27
Information on HS/TS Substances According to Chinese Standards 28
Information on HS/TS Substances According to Chinese Standards (in Chinese) 29

Chapter 1 – Product Overview

About MultiConnect rCell 100 Series Router

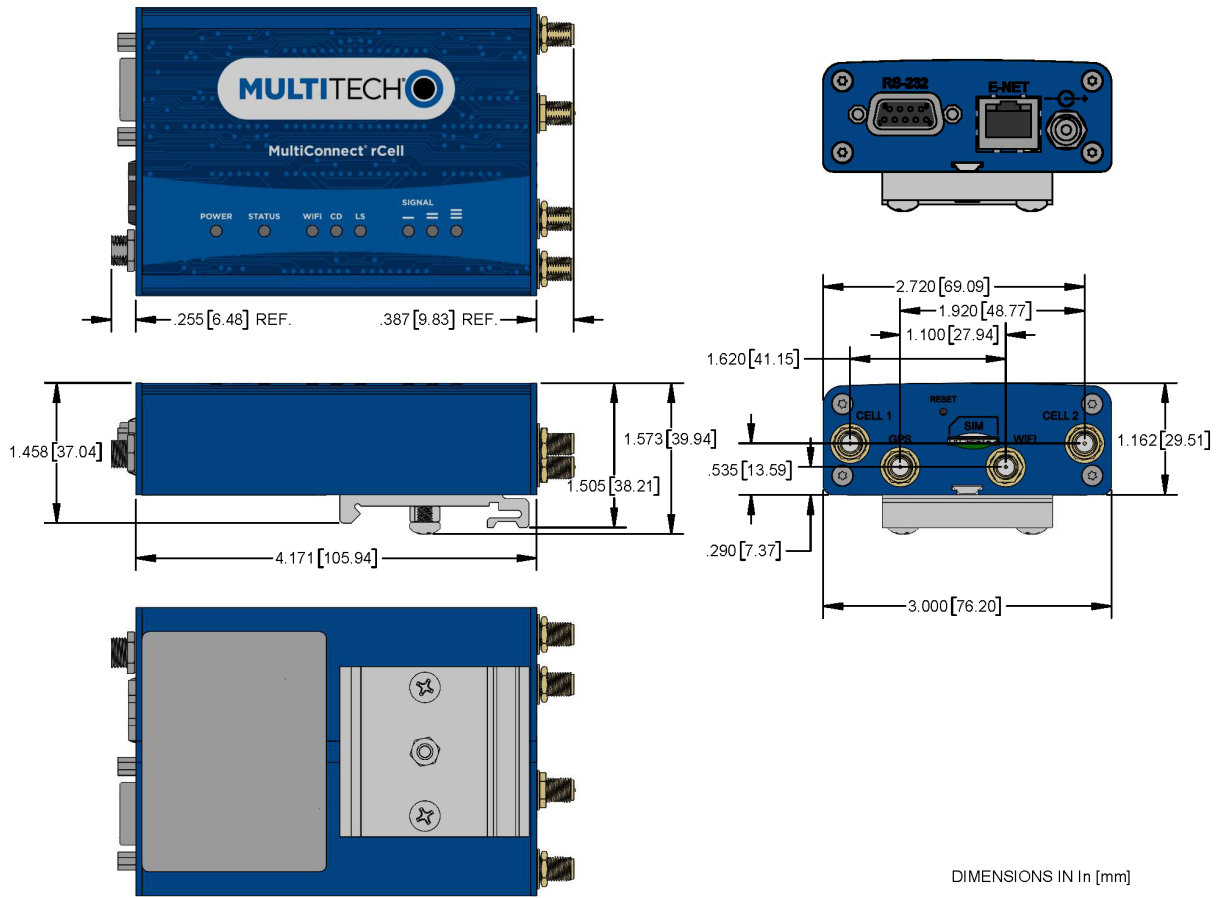
This guide describes the MultiConnect rCell 100 Series Router. Use this product to provide secure data communication between many types of devices that use legacy and the latest communication technologies. The device has an integrated cellular modem and includes 10/100 BaseT Ethernet and RS-232 serial connectivity.

Documentation

The following documentation is available at <http://www.multitech.com/brands/multiconnect-rcell-100-series>.

Document	Description	Part Number
Hardware Guide	This document provides overview, safety and regulatory information, design considerations, schematics, and general hardware information.	S000753
Software Guide	This document provides instructions and information on how to properly configure your device through its user interface.	S000720
API Developer Guide	You can use the rCell API to manage configurations, poll statistics, and issue commands. Documentation is available on the MultiTech Developer Resources website at: www.multitech.net/developer/software/mtr-software/mtr-api-reference/ .	N/A
Quectel EG9x AT Commands Manual, USB Installation Guides, and other related manuals	Multiple documents listing AT Commands, USB installation guides, and other protocols used to communicate with your LEU7 device. Provided in a zip file.	N/A

Dimensions



Descriptions of LEDs

The top panel contains the following LEDs:

- Power and Status LEDs—The Power LED indicates that DC power is present and the Status LED blinks when the unit is functioning normally.
- Wi-Fi—Indicates if the device is serving as a Wi-Fi access point or acting as a Wi-Fi client. Not all models support Wi-Fi.
- Modem LEDs—Two modem LEDs indicate carrier detection and link status. Link Status is not used on all models.
- Signal LEDs—Three signal LEDs display the signal strength level of the wireless connection.
- Ethernet LEDs—These LEDs are not on the top panel. See the section Ethernet LED Descriptions for descriptions of these LEDs.

LED Indicators	
POWER	Indicates presence of DC power when lit.
STATUS	The LED is a solid light when the device is booting up, saving the configuration, restarting, or updating the firmware. When the Status LED begins to blink, the device is ready for use.
Wi-Fi	Infrastructure mode: <ul style="list-style-type: none"> ■ The Wi-Fi LED is lit when Wi-Fi AP mode is enabled, unlit when disabled. ■ The LED flashes rapidly to indicate traffic. Client mode: <ul style="list-style-type: none"> ■ The Wi-Fi LED is lit when Wi-Fi client mode is enabled. ■ The Wi-Fi LED blinks slowly when associated with an Access Point. ■ The Wi-Fi LED flashes rapidly to indicate traffic.
CD	Carrier Detect. When lit, indicates data connection has been established.
LS	Link Status OFF —No power to the cellular radio Continuously Lit — Transmitting or receiving Slow Blink (-0.2Hz) — Registered or connected LED Fast Blink (-3Hz) — Not registered or searching for connection
SIGNAL	Signal strength for cellular (RSSI range: 0 - 31) ALL OFF — Unit is off, not registered on network, or extremely weak signal ($0 \leq \text{RSSI} < 6$). 1 Bar "ON" — Very weak signal ($7 \leq \text{RSSI} < 14$). 1 Bar and 2 Bar "ON" — Weak signal ($15 \leq \text{RSSI} < 23$). 1 Bar, 2 Bar, and 3 Bar "ON" — Good signal ($24 \leq \text{RSSI} \leq 31$).

Ethernet LED Descriptions

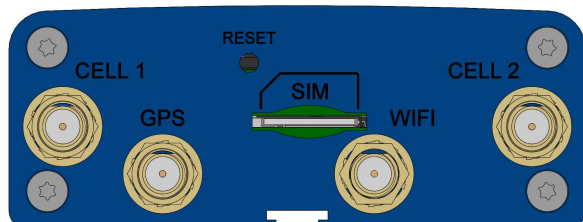
Two Ethernet LEDs are physically on the RJ-45 connector(s). The table that follows describes these LEDs.

Ethernet Link	Right LED on Ethernet connector. Blinks when there is transmit and receive activity on the Ethernet link. It shows a steady light when there is a valid Ethernet connection.
Ethernet Speed	Left LED on Ethernet connector. Lit when the Ethernet is linked at 100 Mbps. If it is not lit, the Ethernet is linked at 10 Mbps.

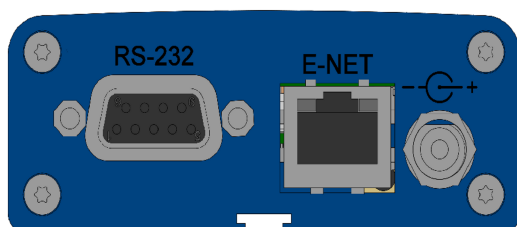
Side Panel Connectors

The device has connectors on both sides of the housing. The right side of the device contains a SIM card holder, a reset button, a Wi-Fi/Bluetooth, GPS, and cellular antenna connectors. Depending on the model of your device, the GPS and/or Wi-Fi connectors may or may not be present.


The following shows the right side panel of the device:



The following shows the left side panel of the device. It includes an RS-232 connector, an Ethernet connector, and the power receptacle.



The following table describes the items on the two side panels:

Label	Description
CELL 1, CELL 2	Cellular antenna inputs. Use with 2 Cat 4 LTE antennas. <ul style="list-style-type: none"> ■ CELL 1- Primary. ■ CELL 2 – Diversity.
GPS	GPS antenna input. Use with 1 GPS antenna (varies with model).
WIFI	Wi-Fi/Bluetooth antenna input. Use with 1 Wi-Fi/Bluetooth antenna (varies with model).
SIM	Receptacle for a SIM card (Subscriber Identity Module).
RESET	Resets the device. Refer to Resetting the Device or Resetting User Defined Settings to the Device .
RS-232	DE 9-pin, female-D Sub through-hole connector.
E-NET	RJ-45 receptacle for standard Ethernet 10/100 Base-T (RJ-45 connector has two Ethernet LEDs).
Power 	7-32 VDC power receptacle for provided power cord. The device uses a minimum 7V 1.0A power supply.

Product Build Options

Product	Description	Carrier/Region
MTR-LEU7-B10-HZ	Cat. 4 LTE Router Cellular/WiFi/BT/GPS for Hazardous Applications	Europe/UK
MTR-LEU7-B07-HZ	Cat. 4 LTE Router Cellular for Hazardous Applications	Europe/UK

MTR-LEU7 Specifications

Category	Description
General	
Standards	LTE FDD Cat 4, 3GPP release 11 compliant
	WCDMA/GSM fallback
Frequency Bands	LTE FDD: B1/B3/B7/B8/B20/B28A
	WCDMA: B1/B8
	GSM: 900/1800MHz
TCP/IP Functions	FTP, HTTPS, DNS, DHCP, SMTP, SNMP, SNTP, SSL, TCP, UDP
SMS over IMS	Point-to-Point messaging, Mobile terminated SMS, Mobile originated SMS
Speed	
Data Speed	LTE FDD: Max 150Mbps (DL)/Max 50Mbps (UL)
	DC-HSDPA: Max 42Mbps (DL)
	HSUPA: Max 5.76Mbps (UL)
	WCDMA: Max 384Kbps (DL)/Max 384Kbps (UL)
	EDGE: Max 296Kbps (DL)/Max 236.8Kbps (UL)
	GPRS: Max 107Kbps (DL)/Max 85.6Kbps (UL)
Interface	
Serial Modem Interface	Up to 921.6 Kbps
Connectors	
Cellular	Female SMA connector
Wi-Fi/Bluetooth	Female SMA connector
GPS	Female SMA connector
SIM Holder	Micro (3FF) SIM
Ethernet (LAN)	RJ-45, 10/100 Base T
RS-232	DCE 9-pin, female connector
Power	25 mm miniature locking power jack (screw on)
Power Requirements¹	

Category	Description
Voltage	7 to 32 VDC
Physical Description	
Dimensions	4.17" x 3.0" x 1.15" (10.6cm x 7.6cm x 2.9cm)
Weight	0.51 lbs (0.231 Kg)
Chassis type	Aluminum
Environment	
Operating Temperature ²	-40° to +60° C
Storage Temperature ²	-40° to +85° C
Humidity	Relative humidity 15% to 93% non-condensing
Certifications, Compliance, Warranty	
Regulatory	CE mark, RED (EU)
Safety	IEC60950-1(EU), IEC62368-1 (EU)
ATEX	EN IEC 60079-0:2018 & EN 60079-7:2015 +A1:2018
Network	EU carriers

¹Certification does not apply or extend to voltages outside certified range, and has not been evaluated by UL for operating voltages beyond tested range.

² Installation in outdoor locations has not been evaluated by UL. UL Certification does not apply or extend to outdoor applications.

Note: Radio performance may be affected at the temperature extremes. This is considered normal. There is no single cause for this function. Rather, it is the result of an interaction of several factors, such as the ambient temperature, the operating mode, and the transmit power.

Transmission Output Power

For Quectel EG95 (LEU7)

Band	Power Class
LTE FDD	3 (23dBm±2d)
WCDMA	3 (24dBm+1/-3dB)
EGSM900	4 (28dBm±2dB)
DCS1800	1 (30dBm±2dB)
EGSM900 8-PSK	E2 (27dBm±3dB)
DCS1800 8-PSK	E2 (26dBm±3dB)

Power Draw

MTR-LEU7-B10 Power Draw

Radio Protocol	Average Measured Current (mA) at Maximum Power ¹	TX Pulse (AVG) Amplitude Current for Peak Current for HSDPA/LTE ²	Total Inrush Charge Measured in Millicoulombs (mC) ³	Total Inrush Charge DURATION (mS) during Powerup (INRUSH Duration)
9.0 Volts				
EGSM900	600	2.04 A	2.31	38.8
WCDMA	672	760 mA	2.31	38.8
LTE Band 7	850	880 mA	2.31	38.8
12.0 Volts				
EGSM900	418	1.28 A	1.79	31.8
WCDMA	488	572 mA	1.79	31.8
LTE Band 7	618	688 mA	1.79	31.8
24.0 Volts				
EGSM900	215	628 mA	1.45	37.8
WCDMA	254	328 mA	1.45	37.8
LTE Band 7	308	372 mA	1.45	37.8
48.0 Volts				
EGSM900	120	350 mA	.568	38.3
WCDMA	144	212 mA	.568	38.3
LTE Band 7	165	240 mA	.568	38.3

¹**Max Power:** The continuous current during maximum data rate with the radio transmitter at maximum power.

²**Tx Pulse:** The average peak current during an EGSM900 transmission burst period or LTE connection. The transmission burst duration for EGSM900 can vary, depending on what transmission scheme is being deployed (GPRS Class 8, Class 10, EGSM, etc.).

³**Total Inrush Charge:** The total inrush charge at power on expressed in Millicoulombs (mC).

Note: Multi-Tech Systems, Inc. recommends that you incorporate a 10% buffer into the power source when determining product load.

DC Threaded Power Jack

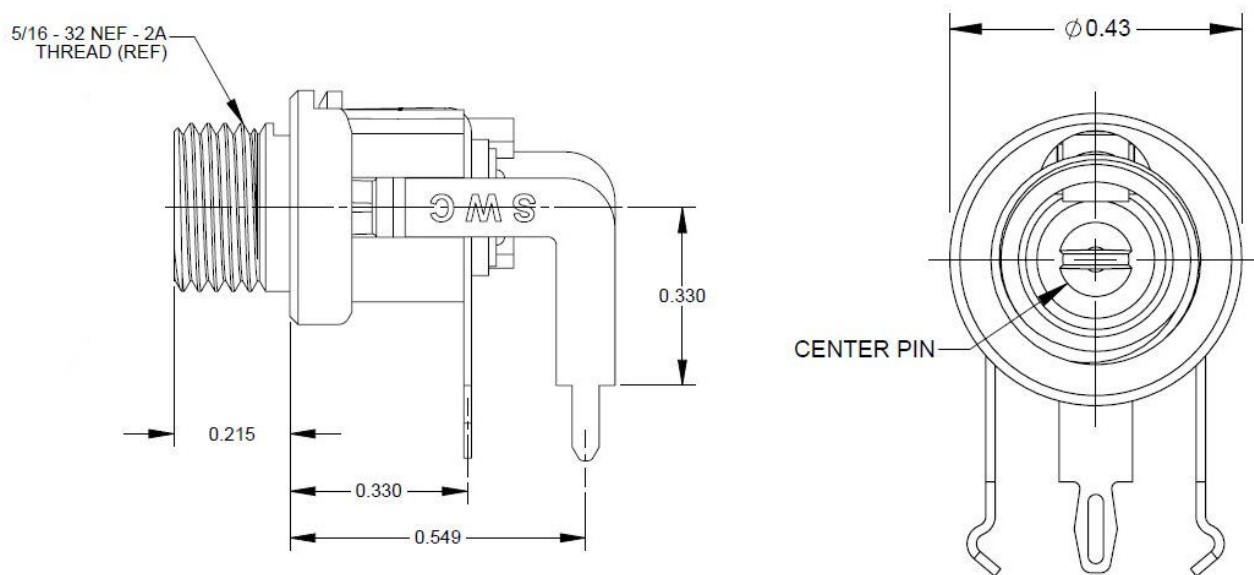
A power supply cable is not included with the device. You must provide your own. Review this information

Refer to these specifications of the housing and the DC threaded power jack to find the correct mating plug.

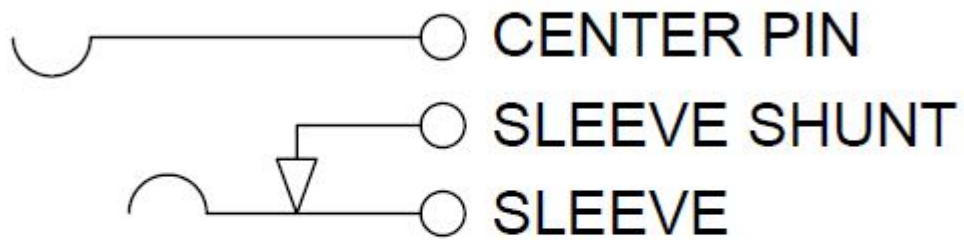
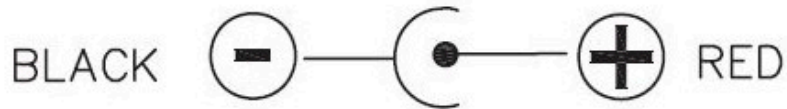
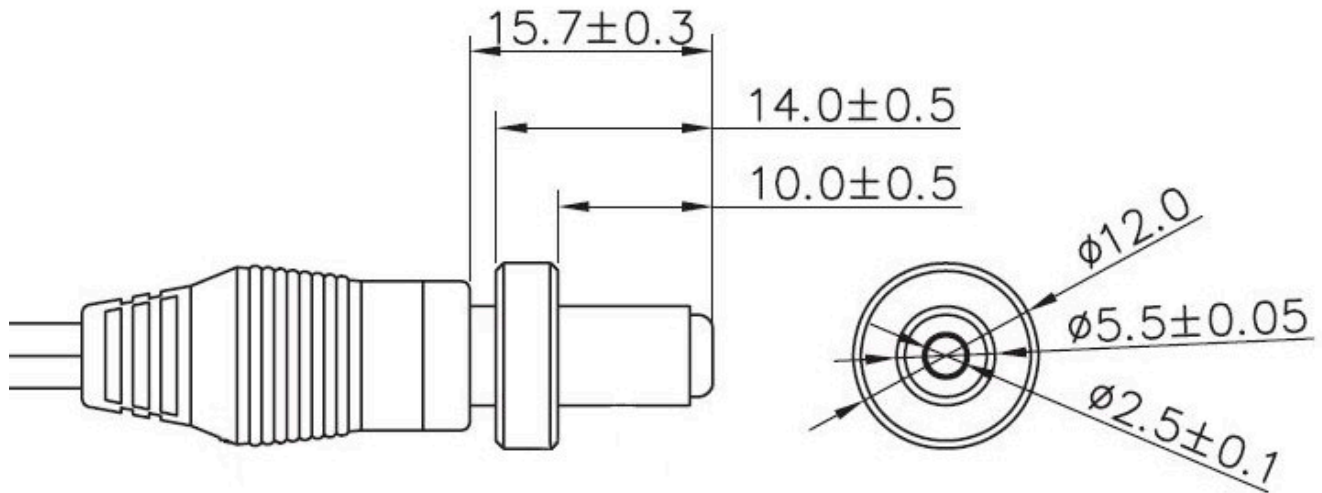
The housing details are referenced from Switchcraft P/N 712RA. Use these details and other information in this section to aid in your cable design.

Note: When designing power cable, connector, wire assembly, and any plastics or over molding must be rated at 70° C or higher. Wire gauge size (AWG) will need to be determined by installer based on device power requirements and length of wire required.

Housing Details



Jack Details



SCHEMATIC

Chapter 2 – Safety Warnings

Lithium Battery

- A lithium battery (3V, coin cell, CR1632) located within the product provides backup power for the timekeeping. This battery has an estimated life expectancy of ten years.
- When this battery starts to weaken, the date and time may be incorrect.
- Battery is not user replaceable. If the battery fails, the device must be sent back to MultiTech Systems for battery replacement.
- Lithium cells and batteries are subject to the Provisions for International Transportation. Multi-Tech Systems, Inc. confirms that the Lithium batteries used in the MultiTech product(s) referenced in this manual comply with Special Provision 188 of the UN Model Regulations, Special Provision A45 of the ICAO-TI/IATA-DGR (Air), Special Provision 310 of the IMDG Code, and Special Provision 188 of the ADR and RID (Road and Rail Europe).

ITE Equipment Ordinary Locations (Europe)

IEC 60950-1

ATEX (Europe only)

EN IEC 60079-0:2018 & EN 60079-7:2015 +A1:2018

MTR -HZ models only

Caution: Use of antennas outside of end use enclosure of the equipment has not been evaluated for hazardous location applications.

- Temperature code: T5
- Ambient Temperature range: -40°C to 60°C
- **EXPLOSION HAZARD** - Battery is not user replaceable. If the battery fails, the device must be sent back to Multi-Tech Systems for battery replacement.
- **WARNING – Explosion Hazard –** Do not disconnect equipment unless power has been switched off or the area is known to be non-hazardous.

Hazardous Location Special Considerations

Specific conditions of use:

- The MTR Series Router wireless modems are intended for installation into an ATEX certified and IP54 minimum rated enclosure in accordance with EN 60079-0 and accessible only by the use of a tool.
- The modems shall only be used in an area of not more than pollution degree 2, as defined in EN 60664-1.
- A transient protection device shall be provided at the power supply to the equipment that is set at a level not exceeding 140% of 32 VDC.

User Responsibility

Respect all local regulations for operating your wireless device. Use the security features to block unauthorized use and theft.

Device Maintenance

Do not attempt to disassemble the device. There are no user serviceable parts inside.

When maintaining your device:

- Do not misuse the device. Follow instructions on proper operation and only use as intended. Misuse could make the device inoperable, damage the device and/or other equipment, or harm users.
- Do not apply excessive pressure or place unnecessary weight on the device. This could result in damage to the device or harm to users.
- Do not use this device in explosive or hazardous environments unless the model is specifically approved for such use. The device may cause sparks. Sparks in explosive areas could cause explosion or fire and may result in property damage, severe injury, and/or death.
- Do not expose your device to any extreme environment where the temperature or humidity is high. Such exposure could result in damage to the device or fire. Refer to the device specifications regarding recommended operating temperature and humidity.
- Do not expose the device to water, rain, or spilled beverages. It is not waterproof. Exposure to liquids could result in damage to the device.
- Do not place the device alongside computer discs, credit or travel cards, or other magnetic media. The information contained on discs or cards may be affected by the device.
- Using accessories, such as antennas, that MultiTech has not authorized or that are not compliant with MultiTech's accessory specifications may invalidate the warranty.

If the device is not working properly, contact MultiTech Technical Support.

Vehicle Safety

When using your device in a vehicle:

- Do not use this device while driving.
- Respect national regulations on the use of cellular devices in vehicles.
- If incorrectly installed in a vehicle, operating the wireless device could interfere with the vehicle's electronics. To avoid such problems, use qualified personnel to install the device. The installer should verify the vehicle electronics are protected from interference.
- Using an alert device to operate a vehicle's lights or horn is not permitted on public roads.
- UL evaluated this device for use in ordinary locations only. UL did NOT evaluate this device for installation in a vehicle or other outdoor locations. UL Certification does not apply or extend to use in vehicles or outdoor applications.

Radio Frequency (RF) Safety

Due to the possibility of radio frequency (RF) interference, it is important that you follow any special regulations regarding the use of radio equipment. Follow the safety advice given below.

- Operating your device close to other electronic equipment may cause interference if the equipment is inadequately protected. Observe any warning signs and manufacturers' recommendations.
- Different industries and businesses restrict the use of cellular devices. Respect restrictions on the use of radio equipment in fuel depots, chemical plants, or where blasting operations are in process. Follow restrictions for any environment where you operate the device.

- Do not place the antenna outdoors.
- Switch OFF your wireless device when in an aircraft. Using portable electronic devices in an aircraft may endanger aircraft operation, disrupt the cellular network, and is illegal. Failing to observe this restriction may lead to suspension or denial of cellular services to the offender, legal action, or both.
- Switch OFF your wireless device when around gasoline or diesel-fuel pumps and before filling your vehicle with fuel.
- Switch OFF your wireless device in hospitals and any other place where medical equipment may be in use.

Interference with Pacemakers and Other Medical Devices

Potential interference

Radio frequency energy (RF) from cellular devices can interact with some electronic devices. This is electromagnetic interference (EMI). The FDA helped develop a detailed test method to measure EMI of implanted cardiac pacemakers and defibrillators from cellular devices. This test method is part of the Association for the Advancement of Medical Instrumentation (AAMI) standard. This standard allows manufacturers to ensure that cardiac pacemakers and defibrillators are safe from cellular device EMI.

The FDA continues to monitor cellular devices for interactions with other medical devices. If harmful interference occurs, the FDA will assess the interference and work to resolve the problem.

Precautions for pacemaker wearers

If EMI occurs, it could affect a pacemaker in one of three ways:

- Stop the pacemaker from delivering the stimulating pulses that regulate the heart's rhythm.
- Cause the pacemaker to deliver the pulses irregularly.
- Cause the pacemaker to ignore the heart's own rhythm and deliver pulses at a fixed rate.

Based on current research, cellular devices do not pose a significant health problem for most pacemaker wearers. However, people with pacemakers may want to take simple precautions to be sure that their device doesn't cause a problem.

- Keep the device on the opposite side of the body from the pacemaker to add extra distance between the pacemaker and the device.
- Avoid placing a turned-on device next to the pacemaker (for example, don't carry the device in a shirt or jacket pocket directly over the pacemaker).

Notice regarding Compliance with FCC, EU, and Industry Canada Requirements for RF Exposure

The antenna intended for use with this unit meets the requirements for mobile operating configurations and for fixed mounted operations, as defined in 2.1091 of the FCC rules for satisfying RF exposure compliance. This device also meets the European RF exposure requirements of EN 62311. If an alternate antenna is used, consult user documentation for required antenna specifications.

Compliance of the device with the FCC, EU and IC rules regarding RF Exposure was established and is given with the maximum antenna gain as specified above for a minimum distance of 20 cm between the devices radiating structures (the antenna) and the body of users. Qualification for distances closer than 20 cm (portable operation) would require re-certification.

Wireless devices could generate radiation. Other nearby electronic devices, like microwave ovens, may also generate additional radiation to the user causing a higher level of RF exposure.

Chapter 3 – Antenna Information

Antenna

Devices were approved with the following antenna:

Manufacturer:	Wieson
Description:	LTE Antenna with SMA-Male Connector
Model Number	GY115IE002-001

MultiTech ordering information:

Model	Quantity
ANLTE4-1HRA	1
ANLTE4-2HRA	2
ANLTE4-10HRA	10
ANLTE4-50HRA	50

Antenna Specifications

Category	Description
Frequency Range	0.698 - 0.96 GHz 1.710 - 2.170 GHz 2.30 - 2.69 GHz
VSWR	3:1 maximum
Gain	2.06 dBi
Impedance	50Ω nominal
Radiation	Omni-directional
Polarization	Linear, vertical

Chapter 4 – Installing the Device

Installing the Device

1. To use the device's cellular features, connect a suitable antenna to the CELL connector.
2. Some devices support Wi-Fi. To use the device's Wi-Fi access point features, install a suitable antenna to the Wi-Fi antenna connector on the device.

The Wi-Fi antenna connection is reverse polarity. If you use a standard antenna on the Wi-Fi connector, you can damage the antenna and the connector.

Five Wi-Fi devices can concurrently use your Wi-Fi access point.
3. Using an Ethernet cable, connect one end of the cable to the E-NET connector on the back of the device and the other end to your computer, either directly or through a switch or hub.
4. If you are connecting to a serial interface, connect the DE-9 connector (9-pin) of the RS-232 cable to the RS-232 connector on the device. Then connect the other end to the serial port on the desired device.
5. Some devices support the use of a GPS receiver. If you are using a GPS receiver with the device, attach the GPS cable to the GPS connector on the device.
6. Attach a power cable to your power supply module.
7. Screw-on the power lead from the power supply module into the power connection on the device.
8. Plug the power supply into your power source.

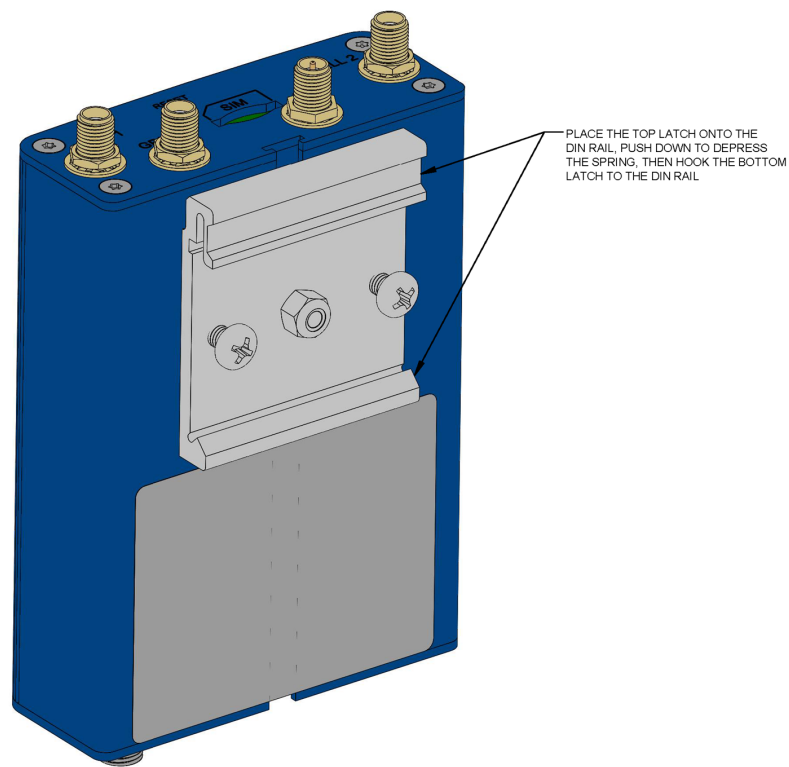
The POWER LED lights after the device powers up.

When the Status LED begins to blink, the device is ready for use.
9. You can configure your device by using your device's web management interface. You might need to change the IP address of your computer to be in the same IP and subnet mask range as the device.
 - a. Open a web browser. In the browser's address field, type the default address for the device: `http://192.168.2.1`. (If the browser displays a message that there is a problem with the website's security certificate, ignore this and click **Continue to the webpage**).
 - b. On first-time power up of the device, its Web UI displays the initial setup in commissioning mode requiring a **username** and **password** for the first administrative user. Enter your desired username and password. Refer to **First-Time Setup** for more details.
 - c. If you are not powering up the device for the first time and simply upgrading the firmware of your device, your existing logins are still active.

Mounting the Device

1. Place the mounting bracket on the device, move the bracket as close to the antenna side of the device as possible (refer to image), and tighten the center nut.
2. Depending on the desired orientation, twist the device on the bracket. Use the line of bracket screws as reference.
3. Once the device orientation is set, tighten the brackets screws until the device is secure and does not twist on the bracket. **CAUTION:** Do not overtighten the screws or you may damage the chassis.
4. When the DIN rail is mounted on a wall, the recommended orientation is to place the antenna-side of the device facing up.
5. Place the top latch with the spring onto the DIN rail first. Push down to depress the spring. (Refer to image.)

- Hook the bottom latch to the DIN rail. Check that the device is secure.



Installing the SIM Card

If you want to operate the device on a particular network, install a SIM card (Subscriber Identity Module).

To install the SIM:

1. Locate the SIM card slot on the side of the device. The slot is labeled SIM.
2. Push the SIM card into the slot until it snaps into place.



3. To remove the SIM, push the edge of the card in. When released, the card pops out of the device.

Resetting the Device

You need:

- A pin, paperclip, or similar thin object that can fit into the reset hole

The following is the default condition for the RESET button on the device. You can program a change to the behavior of the button if needed.

To reset the device:

1. Find the hole labeled RESET. The reset button is recessed into the case.
2. Use the pin to press and release the RESET button as follows:

Reset options:

- To reboot, press RESET for less than 3 seconds.
- To reboot and restore user-defined defaults (if previously set), press RESET for 3 to 29 seconds.
- To reboot, restore factory settings, and erase user-defined defaults, press RESET for 30 seconds or longer.

The device restarts in commissioning mode. The system automatically removes all user accounts.

Enter a new username and password to create your new administrative account. (Refer to **User Accounts** in the appropriate software guide for details on username and password requirements.)

Note: The device reboots when restoring settings.

Restoring User Defined Settings to the Device

You can restore user defined settings to your device.

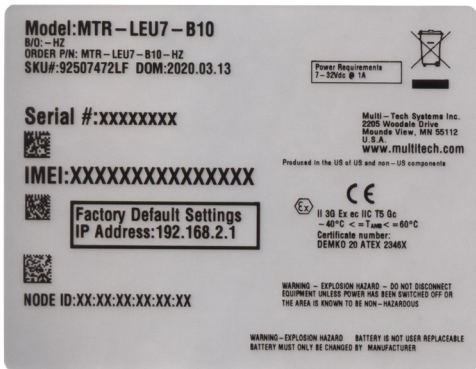
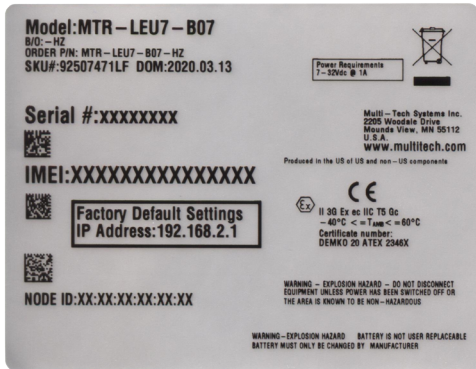
You need:

- A pin, paperclip, or similar thin object that can fit into the reset hole
- 1. Locate the hole in the panel labeled RESET. The reset button is recessed into the housing.
- 2. Use the pin to press in the button for about 3 seconds and then release the reset button.
 - a. If you do not press in the button long enough, the device will reset, but the user defined settings will not be restored.
 - b. If you hold it too long, factory default settings will be restored.

Chapter 5 – Labels

Labels

The images that follow show where you can find regulatory information for your device.



Chapter 6 – Regulatory Information

EMC, Safety, and Radio Equipment Directive (RED) Compliance



The CE mark is affixed to this product to confirm compliance with the following European Community Directives:

Council Directive 2011/65/EU on the restriction of the use of certain hazardous substances in electrical and electronic equipment;

and

Council Directive 2014/53/EU on radio equipment and telecommunications terminal equipment and the mutual recognition of their conformity.

MultiTech declares that this device is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU. The declaration of conformity may be requested at <https://support.multitech.com>.

Restriction of the Use of Hazardous Substances (RoHS)

Multi-Tech Systems, Inc.

Certificate of Compliance

2015/863

Multi-Tech Systems, Inc. confirms that its embedded products comply with the chemical concentration limitations set forth in the directive 2015/863 of the European Parliament (Restriction of the use of certain Hazardous Substances in electrical and electronic equipment - RoHS).

These MultiTech products do not contain the following banned chemicals¹:

- Lead, [Pb] < 1000 PPM
- Mercury, [Hg] < 100 PPM
- Cadmium, [Cd] < 100 PPM
- Hexavalent Chromium, [Cr+6] < 1000 PPM
- Polybrominated Biphenyl, [PBB] < 1000 PPM
- Polybrominated Diphenyl Ethers, [PBDE] < 1000 PPM
- Bis(2-Ethylhexyl) phthalate (DEHP): < 1000 ppm
- Benzyl butyl phthalate (BBP): < 1000 ppm
- Dibutyl phthalate (DBP): < 1000 ppm
- Diisobutyl phthalate (DIBP): < 1000 ppm

Environmental considerations:

- Moisture Sensitivity Level (MSL) =1
- Maximum Soldering temperature = 260C (in SMT reflow oven)

¹Lead usage in some components is exempted by the following RoHS annex, therefore higher lead concentration would be found in some modules (>1000 PPM);

- Resistors containing lead in a glass or ceramic matrix compound.

REACH Statement

Registration of Substances

Multi-Tech Systems, Inc. confirms that none of its products or packaging contain any of the Substances of Very High Concern (SVHC) on the REACH Candidate List, in a concentration above the 0.1% by weight allowable limit

The latest **197** substances restricted per the REACH Regulation were **last updated January 2019**. Refer to the following for the most current candidate list of substances: <http://echa.europa.eu/candidate-list-table>.

Waste Electrical and Electronic Equipment Statement

WEEE Directive

The WEEE Directive places an obligation on EU-based manufacturers, distributors, retailers, and importers to take-back electronics products at the end of their useful life. A sister directive, ROHS (Restriction of Hazardous

Substances) complements the WEEE Directive by banning the presence of specific hazardous substances in the products at the design phase. The WEEE Directive covers all MultiTech products imported into the EU as of August 13, 2005. EU-based manufacturers, distributors, retailers and importers are obliged to finance the costs of recovery from municipal collection points, reuse, and recycling of specified percentages per the WEEE requirements.

Instructions for Disposal of WEEE by Users in the European Union

The symbol shown below is on the product or on its packaging, which indicates that this product must not be disposed of with other waste. Instead, it is the user's responsibility to dispose of their waste equipment by handing it over to a designated collection point for the recycling of waste electrical and electronic equipment. The separate collection and recycling of your waste equipment at the time of disposal will help to conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment. For more information about where you can drop off your waste equipment for recycling, please contact your local city office, your household waste disposal service or where you purchased the product.

July, 2005



Information on HS/TS Substances According to Chinese Standards

In accordance with China's Administrative Measures on the Control of Pollution Caused by Electronic Information Products (EIP) # 39, also known as China RoHS, the following information is provided regarding the names and concentration levels of Toxic Substances (TS) or Hazardous Substances (HS) which may be contained in Multi-Tech Systems Inc. products relative to the EIP standards set by China's Ministry of Information Industry (MII).

Hazardous/Toxic Substance/Elements

Name of the Component	Lead (PB)	Mercury (Hg)	Cadmium (CD)	Hexavalent Chromium (CR6+)	Polybrominated Biphenyl (PBB)	Polybrominated Diphenyl Ether (PBDE)
Printed Circuit Boards	O	O	O	O	O	O
Resistors	X	O	O	O	O	O
Capacitors	X	O	O	O	O	O
Ferrite Beads	O	O	O	O	O	O
Relays/Opticals	O	O	O	O	O	O
ICs	O	O	O	O	O	O
Diodes/ Transistors	O	O	O	O	O	O
Oscillators and Crystals	X	O	O	O	O	O
Regulator	O	O	O	O	O	O
Voltage Sensor	O	O	O	O	O	O
Transformer	O	O	O	O	O	O
Speaker	O	O	O	O	O	O
Connectors	O	O	O	O	O	O
LEDs	O	O	O	O	O	O
Screws, Nuts, and other Hardware	X	O	O	O	O	O
AC-DC Power Supplies	O	O	O	O	O	O
Software /Documentation CDs	O	O	O	O	O	O
Booklets and Paperwork	O	O	O	O	O	O
Chassis	O	O	O	O	O	O

X Represents that the concentration of such hazardous/toxic substance in all the units of homogeneous material of such component is higher than the SJ/Txxx-2006 Requirements for Concentration Limits.

O Represents that no such substances are used or that the concentration is within the aforementioned limits.

Information on HS/TS Substances According to Chinese Standards (in Chinese)

依照中国标准的有毒有害物质信息

根据中华人民共和国信息产业部 (MII) 制定的电子信息产品 (EIP) 标准—中华人民共和国《电子信息产品污染控制管理办法》(第 39 号), 也称作中国 RoHS, 下表列出了 Multi-Tech Systems, Inc. 产品中可能含有的有毒物质 (TS) 或有害物质 (HS) 的名称及含量水平方面的信息。

有害/有毒物质/元素

成分名称	铅 (PB)	汞 (Hg)	镉 (CD)	六价铬 (CR6+)	多溴联苯 (PBB)	多溴二苯醚 (PBDE)
印刷电路板	O	O	O	O	O	O
电阻器	X	O	O	O	O	O
电容器	X	O	O	O	O	O
铁氧体磁环	O	O	O	O	O	O
继电器/光学部件	O	O	O	O	O	O
ICs	O	O	O	O	O	O
二极管/晶体管	O	O	O	O	O	O
振荡器和晶振	X	O	O	O	O	O
调节器	O	O	O	O	O	O
电压传感器	O	O	O	O	O	O
变压器	O	O	O	O	O	O
扬声器	O	O	O	O	O	O
连接器	O	O	O	O	O	O
LEDs	O	O	O	O	O	O
螺丝、螺母以及其它五金件	X	O	O	O	O	O
交流-直流电源	O	O	O	O	O	O
软件/文档 CD	O	O	O	O	O	O
手册和纸页	O	O	O	O	O	O
底盘	O	O	O	O	O	O

X 表示所有使用类似材料的设备中有害/有毒物质的含量水平高于 SJ/Txxx-2006 限量要求。

O 表示不含该物质或者该物质的含量水平在上述限量要求之内。