

Product Change Notification

MultiTech Dragonfly™ 4G-LTE Cat 4 Cellular Embedded Modems MTQ-L4G1-B02 Models

Date: December 7, 2021

I. Product Change Notification Number (PCN)

PCN 12072021-00

II. Summary

MultiTech is releasing new ordering part numbers for select Dragonfly™ LTE Cat 4 cellular embedded modem products. The existing ordering part numbers are changing status from **Generally Available to End-of-Life (EOL)** effective immediately.

For each model that has become EOL there will be two new models introduced as recommended replacements as described below. Customers will need to consult with their MultiTech distributor to determine which of the new ordering part numbers have the best availability and order accordingly.

All of the new ordering part numbers will include a new radio firmware version that changes the default User Equipment (UE) setting from Voice Centric to Data Centric. This change is in response to the AT&T 3G sunset and its impacts on certain 4G devices. See [PCN# 05062021-00](#) for more information on this topic. As a reminder, customers using the models listed in the PCN on the Verizon network are not impacted by this change.

In addition to the new Data Centric firmware, ordering part numbers that include .R2 also contain an updated revision of the printed circuit board with alternate components. This change is in response to global supply chain issues. MultiTech has redesigned the .R2 models with components that may be more readily available.

Model	Description	Details	Status
MTQ-L4G1-B02	Original Hardware & Firmware Voice Centric Default	HW: PCB Rev 0 FW: EG25GGBR07A08M2G_01.002.01.002	End-of-Life
MTQ-L4G1-B02.R1A	Original Hardware & New Firmware Data Centric Default	HW: PCB Rev 0 FW: EG25GGBR07A08M2G_30.004.30.004	In Production

Model	Description	Details	Status
MTQ-L4G1-B02.R2	New Hardware & New Firmware Data Centric Default	HW: PCB Rev A FW: EG25GGBR07A08M2G_30.004.30.004	In Production

The core functionality of these new Dragonfly MTQ-L4G1-B02.Rx ordering part numbers has not changed. MultiTech has made these updates to address a change in carrier network requirements for 4G devices and to address global supply chain issues.

For customers that have existing inventory of the original ordering part number (MTQ-L4G1-B02), MultiTech recommends you keep that inventory. With supply chains still constrained it is the best way to make sure you have the product you need.

Customers have the option of flash updating existing inventory (MTQ-L4G1-B02) with the new Data Centric firmware. This is recommended if you are an AT&T customer. You can request the firmware by opening a support ticket at the following location: <https://support.multitech.com/support/login.html>

For a copy of the full release notes associated with the new Data Centric default firmware please click [here](#).

III. Impacted Products – Old and New Ordering Part Numbers

The impacted old ordering part number products listed in this PCN are now considered End-of-Life (EOL). Please work with your distribution partner to update exiting orders to call for the new ordering part numbers.

Old Ordering Part Number (EOL)	Description	Region
Dragonfly™ LTE Cat 4 Cellular Embedded Modems		
MTQ-L4G1-B02	LTE Cat 4 Embedded Modem w/Fallback & GNSS (50 Pk)	Global
MTQ-L4G1-B02-SP	LTE Cat 4 Embedded Modem w/Fallback & GNSS (1 Pk)	Global

<u>New</u> Ordering Part Number	Description	Region
Dragonfly™ LTE Cat 4 Cellular Embedded Modems		
MTQ-L4G1-B02.R1A	LTE Cat 4 Embedded Modem w/Fallback & GNSS (50 Pk)	Global
MTQ-L4G1-B02.R1A-SP	LTE Cat 4 Embedded Modem w/Fallback & GNSS (1 Pk)	Global
MTQ-L4G1-B02.R2	LTE Cat 4 Embedded Modem w/Fallback & GNSS (50 Pk)	Global

<u>New</u> Ordering Part Number	Description	Region
MTQ-L4G1-B02.R2-SP	LTE Cat 4 Embedded Modem w/Fallback & GNSS (1 Pk)	Global

IV. Additional Information

If you have any questions regarding this Product Change Notification, please contact your MultiTech sales representative:

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