

## Product Change Notification

# SocketModem® Cell 4G-LTE Cat 4 Cellular Embedded Modems MTSMC-L4G1 Models

Date: November 18, 2021

### I. Product Change Notification Number (PCN)

PCN 11182021-00

### II. Summary

MultiTech is releasing new ordering part numbers for select SocketModem® Cell LTE Cat 4 cellular embedded modem products. The existing ordering part numbers are changing status from **Generally Available to End-of-Life (EOL)** effective immediately.

The new ordering part numbers will include a new radio firmware version that changes the default User Equipment (UE) setting from Voice Centric to Data Centric. This change is in response to the AT&T 3G sunset and its impacts on certain 4G devices. See [PCN# 05062021-00](#) for more information on this topic. As a reminder, customers using the models listed in the PCN on the Verizon network or networks in Europe or Australia are not impacted by this change.

Model	Description	Details	Status
MTSMC-L4G1 MTSMC-L4G1-U	Voice Centric Default	FW: EG25GGBR07A08M2G_01.002.01.002	End-of-Life
MTSMC-L4G1.R1A MTSMC-L4G1.R1A-U	Data Centric Default	FW: EG25GGBR07A08M2G_30.004.30.004	In Production

**The core functionality of these new ordering part numbers has not changed. MultiTech has made this update to address a change in carrier network requirements for 4G devices.**

For customers that have existing inventory of the original ordering part number (MTSMC-L4G1), MultiTech recommends you keep that inventory. With supply chains still constrained it is the best way to make sure you have the product you need.

Customers have the option of updating existing inventory (MTSMC-L4G1) with the new Data Centric firmware. This is recommended if you are an AT&T customer. To learn more about the options for updating

firmware and to request the new files, please open a support ticket at the following location:  
<https://support.multitech.com/support/login.html>

For a copy of the full release notes associated with the new Data Centric default firmware please click [here](#).

### III. Impacted Products – Old and New Ordering Part Numbers

The impacted old ordering part number products listed in this PCN are now considered End-of-Life (EOL). Please work with your distribution partner to update exiting orders to call for the new ordering part numbers.

Old Ordering Part Number (EOL)	Description	Region
<b>SocketModem® Cell LTE Cat 4 Cellular Embedded Modems</b>		
MTSMC-L4G1	LTE Cat 4 Embedded Modem/Serial w/Fallback & GNSS (50 Pk)	Global
MTSMC-L4G1-SP	LTE Cat 4 Embedded Modem/Serial w/Fallback & GNSS (1 Pk)	Global
MTSMC-L4G1-U	LTE Cat 4 Embedded Modem/USB w/Fallback & GNSS (50 Pk)	Global
MTSMC-L4G1-U-SP	LTE Cat 4 Embedded Modem/USB w/Fallback & GNSS (1 Pk)	Global

New Ordering Part Number	Description	Region
<b>SocketModem® Cell LTE Cat 4 Cellular Embedded Modems</b>		
MTSMC-L4G1.R1A	LTE Cat 4 Embedded Modem/Serial w/Fallback & GNSS (50 Pk)	Global
MTSMC-L4G1.R1A-SP	LTE Cat 4 Embedded Modem/Serial w/Fallback & GNSS (1 Pk)	Global
MTSMC-L4G1-U.R1A	LTE Cat 4 Embedded Modem/USB w/Fallback & GNSS (50 Pk)	Global
MTSMC-L4G1-U.R1A-SP	LTE Cat 4 Embedded Modem/USB w/Fallback & GNSS (1 Pk)	Global

#### IV. Additional Information

If you have any questions regarding this Product Change Notification, please contact your MultiTech sales representative:

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