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Product Change Notification

SocketModem® Cell
Embedded Cellular Modems

MTSMC-L4E1 .R3 Devices
For use in the European Union and United Kingdom
New Ordering Part Numbers with New Cellular Module and
Updated Cellular Radio Firmware Version

Date: December 19, 2024

I. Product Change Notification (PCN) Number
PCN 12192024-001

II. Summary
MultiTech announces that select SocketModem Cell LTE Cat 4 embedded cellular modem ordering part numbers for use in the European Union and United Kingdom are changing status from **Active** to **End-of-Life (EOL)** effective immediately. Replacement models are available.

III. Key Dates
MTSMC-L4E1 .R3 models
Now Shipping
MTSMC-L4E1 .R1 models and MTSMC-L4E1 .R2 models
Last Ship Date/End-of-Life (EOL): November 1, 2024

IV. Impacted Products

End-of-Life (EOL) Model		Active Model	
Ordering Part Number	UPC Code	New Ordering Part Number	UPC Code
MTSMC-L4E1 .R1 Models Original Hardware Design		MTSMC-L4E1 .R3 Models Recommended Replacement	
MTSMC-L4E1.R1	789407373183	MTSMC-L4E1.R3	789407381058
MTSMC-L4E1.R1-SP	789407373190	MTSMC-L4E1.R3-SP	789407381065
MTSMC-L4E1-U.R1	789407373206	MTSMC-L4E1-U.R3	789407381072
MTSMC-L4E1-U.R1-SP	789407373213	MTSMC-L4E1-U.R3-SP	789407381089

Subject to Revision
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IV. Impacted Products

End-of-Life (EOL) Model		Active Model	
Ordering Part Number	**UPC Code**	**New Ordering Part Number**	**UPC Code**
MTSMC-L4E1 .R2 Models **Alternate Hardware Design**		**MTSMC-L4E1 .R3 Models** **Recommended Replacement**	
MTSMC-L4E1.R2	789407376719	MTSMC-L4E1.R3	789407381058
MTSMC-L4E1.R2-SP	789407376726	MTSMC-L4E1.R3-SP	789407381065
MTSMC-L4E1-U.R2	789407376733	MTSMC-L4E1-U.R3	789407381072
MTSMC-L4E1-U.R2-SP	789407376740	MTSMC-L4E1-U.R3-SP	789407381089

V. Overview of Change

Cellular Radio Cellular Firmware	End-of-Life (EOL) Models	Active Model (Recommended Replacement)
MTSMC-L4E1 Models **LTE Cat 4 Embedded Cellular Modem with Fallback and GNSS** **(European Union, United Kingdom)**		
Models	**MTSMC-L4E1 .R1 Models** Original Hardware Design **MTSMC-L4E1 .R2 Models *** Alternate Hardware Design	**MTSMC-L4E1 .R3 Models**
Cellular Module	Telit LE910C4-EU EU-Cat4	Telit LE910C4-EU C4 HW 1.4
Cellular Module Firmware	25.20.676	25.21.673
Cellular Module Delta Software Release Notes	-	80582DSW10200A
AT Commands Reference Guide	80502ST10950A	80502ST10950A
Device Guide	S000716	S000716
Developer Guide	S000779	S000779
USB Driver Installation Guide (For -U models only)	S000616	S000616

(*) Alternate hardware designs were introduced in response to global supply chain issues.

- The core functionality of the alternate hardware design and original hardware design are the same.

VI. Warranty and Support

Two-Year Product Warranty
All MultiTech products include a two-year warranty that includes on-line technical support and 24-hour website support.

VII. Suggested Action Plan

To help facilitate the transition to the Active/Recommended Replacement ordering part numbers listed in this notification, we recommend the following actions be taken:

Customers
- Review the information in this product change notification and forward it to others within your organization who are actively involved with the deployment of MTSMC-L4E1 .R1 and MTSMC-L4E1 .R2 models.
- Note that there may be differences between cellular radio firmware versions. MultiTech recommends evaluating the MTSMC-L4E1 .R3 replacement model in your current application to understand the impact of any differences.

Distributors
- Forward this product change notification to others within your organization who are actively involved in the sale or support of embedded cellular modems.
- Forward this product change notification to customers and encourage them to evaluate the MTSMC-L4E1 .R3 replacement model in their current application to understand the impact of this change.

VIII. Additional Information

If you have any questions or require additional information on this Product Change Notification, please contact your MultiTech sales representative or visit the technical resources listed below:

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MultiTech Support Portal
https://support.multitech.com/support/login.html
Create an account and submit a support case directly to our technical support team.

MultiTech Website
www.multitech.com

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Revision History

Version	Author	Date	Change Description
-001	DT/CM	12-19-2024	Original publication