## Product Change Notification

## MultiTech Conduit® AP 300 Series
## Access Point Gateway

## Models: MTCAP3-LEU7-xx for use in the European Union and United Kingdom

## New Cellular Module Firmware Version

Date: March 25, 2026

**Product Change Notification (PCN) Number:** PCN 03252026-001

### Overview

MultiTech announces a new cellular module firmware version for MTCAP3-LEU7 devices.

This updated firmware has many updates and improvements. See Quectel Release Notes for complete list of updates. Changes in the release notes are those that are greater than 01.001.01.001.

The purpose of this Product Change Notification is to inform customers when these devices will begin shipping from MultiTech.

Cellular module: Quectel EG95-E-FB firmware version EG95EFBR06A10M4G
Configuration version 01.300.01.300

MultiTech has performed validation testing and no issues were discovered. Testing parameters were as follows:

- Cellular module: Quectel EG95-E-FB firmware version EG95EFBR06A10M4G
- Configuration version 01.300.01.300

### Suggested Action Plan

We recommend that the following actions be taken.

**Customers**

Review the information in this product change notification and forward to others within your organization who are actively involved with the deployment of the Conduit AP 300 Access Point gateway models MTCAP3-LEU7.

Note that there may be differences between module firmware versions. MultiTech recommends evaluating the updated radio firmware version in your current application to understand the impact of any differences.

We recommend that you use DeviceHQ® if you wish to update radios in the field. Firmware can be made available if you wish to update any of your devices, please contact technical support.

**Distributors**
Forward this product change notification to others within your organization who are actively involved in the sale or support of the models listed in this notification.

Forward this product change notification to customers and encourage them to evaluate the updated cellular radio firmware version in their custom application.

## Schedule
All MTCAP3-LEU7 devices shipping from MultiTech with a date of manufacture (DOM) of June 1, 2026 and later will include the new cellular module and updated cellular radio firmware version.

- Availability: Starting June 1, 2026
- Date of Manufacture: 2026.06.01 and later
- See impacted part numbers for details

**Identifying Date of Manufacture**
The chassis label (located on the back of each MTCAP3-LEU7 device) includes critical device information, including the date of manufacture.

Example:



**Overview of Change**
Below is a link to the Quectel LTE Standard Module Series Release Notes for the EG95-E-FB **01.300.01.300** firmware version.

Release Notes:
https://multitech.com/wp-content/uploads/Quectel_EG95-E-FB_Firmware_Release_Notes_V0610_01.300.01.300.pdf

| MTCAP3-LEU7 Devices | | |
|---|---|---|
| Date of Manufacture | Prior to June 1, 2026 | Post June 1, 2026 |
| DOM | May 31, 2026 and earlier | June 1, 2026 and later |
| Cellular Radio Firmware Version | 01.001.01.001 | 01.300.01.300 |
| Cellular Module | Quectel EG95-E-EU CAT4 | Quectel EG95-E-EU CAT4 |

**NOTE: Once upgraded to 01.300.01.300 from 01.001.01.001, you cannot flash back to an older version.**

## Impacted Part Numbers

The following ordering part numbers are impacted by this change:

| Ordering Part Number | Description |
|---|---|
| MTCAP3-LEU7-A23EEA-DEM | LTE Cat 4, 512 MB memory, mPower Programmable Access Point 8-channel, 868 MHz with internal LoRa antenna and EU/GB Accessory Kit |
| MTCAP3-LEU7-A23EEA-LEM | LTE Cat 4, 512 MB memory, mPower Programmable Access Point, 8-channel, 868 MHz with external LoRa antenna and EU/GB Accessory Kit |
| MTCAP3-LEU7-A23EEA-LEM.R1 | LTE Cat 4, 1GB Memory, mPower Programmable Access Point 8-channel, 868 MHz with external LoRa antenna and EU/GB Accessory Kit |
| MTCAP3-LEU7-A23EEA-LEM-BAC.R1 | LTE Cat 4, 1 GB Memory, mPower/BACnet Programmable Access Point 8-channel, 868 MHz with external LoRa antenna and EU/GB Accessory Kit |
| MTCAP3-LEU7-A23EEA-DEM.R1 | LTE Cat 4, 1 GB Memory, mPower Programmable Access Point 8-channel, 868 MHz with internal LoRa antenna and EU/GB Accessory Kit |
| MTCAP3-LEU7-A23EEA-LEM.R1-WL | LTE Cat 4, 1GB Memory, mPower Programmable Access Point 8-channel, 868 MHz with external LoRa antenna and EU/GB Accessory Kit (White Label) |
| MTCAP3-LEU7-A23EEA-LEM-BACR1WL | LTE Cat 4, 1 GB Memory, mPower/BACnet Programmable Access Point 8-channel, 868 MHz with external LoRa antenna and EU/GB Accessory Kit (White Label) |

## Additional Information

If you have any questions or require additional information on this Product Change Notification, please contact your MultiTech sales representative or visit the resources listed below:

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MultiTech Website:  www.multitech.com
MultiTech Product Support:  https://multitech.com/product-support/

## Revision History

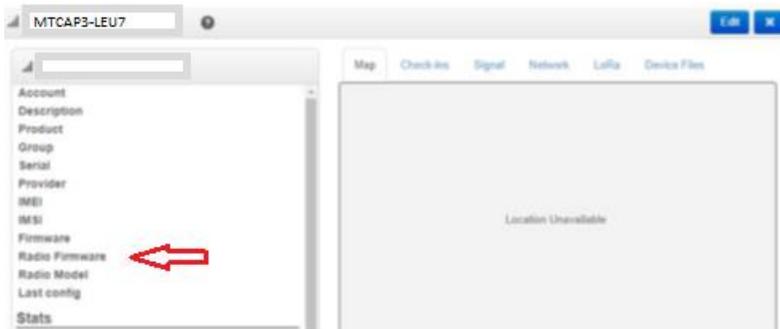| Version | Author | Date | Change Description |
|---------|--------|------|--------------------|
| -001 | CM/TG/MA/RS | 03/24/2026 | Original Publication |

**ATTACHMENT I**

**Identifying The Cellular Radio Firmware Version**
There are multiple ways of identifying the cellular radio firmware version on an MTCAP3-LEU7 device:

**DeviceHQ®**
MultiTech DeviceHQ is a cloud-based tool set for managing MultiTech devices, including the MTCAP3-LEU7 devices. On the DeviceHQ Device Page, select one of the devices. The device overview that appears will show the current Radio Firmware version and Radio Model.



**mPower User Interface**
The **Radio Status** page displays a summary of the configuration settings for the cellular module in the MTCAP3 device
- Module Information – Firmware Version: Module firmware version

**Product Packaging**
The carton label for each MTCAP3 device lists the cellular radio firmware version included in the device.