

# Product Bulletin **UPDATE**

## Verizon LTE Cat 1 Devices

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Date: February 21, 2019

### Overview

Dear valued customer:

As you know, we were recently notified by Verizon Wireless of the urgent need for a software patch to cellular devices integrating certain Intel chipsets, possibly including:

SocketModem® Cell	MultiConnect® Dragonfly™	MultiConnect® Conduit® AP
MTSMC-LVW3	MTQ-LVW3-B01	MTCAP-LNA3-915-001A
MTSMC-LVW3-SP	MTQ-LVW3-B01-SP	MTCAP-LNA3-915-001L
MTSMC-LVW3-U	MTQ-LVW3-B02	
MTSMC-LVW3-U-SP	MTQ-LVW3-B02-SP	
MTSMC-LVW3.R1	MTQ-LVW3-B02.R1	
MTSMC-LVW3.R1-SP	MTQ-LVW3-B02.R1-SP	

Verizon had indicated that in order to support future network updates and related certifications, impacted devices would need to be patched by March 30, 2019 in order to ensure uninterrupted operation. Since last week’s bulletin (PB 021419-00), Verizon has decided to postpone this deadline while they continue to investigate and troubleshoot the issue. A new date has not yet been decided.

We will continue to work through this issue with our suppliers and Verizon and we are here to assist you in understanding these and future changes, if any, to get you the information and tools you need for business continuity in the face of these and potential future network changes.

### Suggested Action Plan

- Watch this space for ongoing updates: [www.multitech.com/verizon-lte-updates](http://www.multitech.com/verizon-lte-updates)
- If you have questions or require support to proceed, please open a support case [here](#) and a MultiTech support professional will guide you through available options for upgrading your current devices.

### Additional Information

If you have any questions or require additional information on this Product Bulletin, please contact your MultiTech distributor sales representative or contact us:

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